

Optimization and the Psychology of Human Decision Making

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Outline

Introduction

Mathematical formulation

Reformulations

Using Optimization as an Analysis Tool

Algorithm

Conclusions and Outlook



Goals of psychologists



- ▶ Research complex problem solving of human beings



Goals of psychologists



- ▶ Research complex problem solving of human beings
- ▶ Want to understand how external factors influence thinking
- ▶ Example: positive or negative feedback
- ▶ Example: stress
- ▶ Example: learning effects



Goals of psychologists



- ▶ Research complex problem solving of human beings
- ▶ Want to understand how external factors influence thinking
- ▶ Example: positive or negative feedback
- ▶ Example: stress
- ▶ Example: learning effects

- ▶ Approach: use computer-based test scenarios
- ▶ Evaluate performance and correlate it to attributes
- ▶ Example: proband's capacity of emotion regulation



Complex problem solving

- ▶ High-order cognitive process
- ▶ Complexity stems from:
coupling, nonlinearities, dynamics, intransparency, . . .
- ▶ Psychologists work since ≈ 100 years on understanding



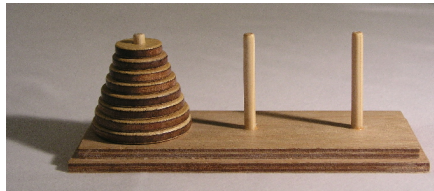
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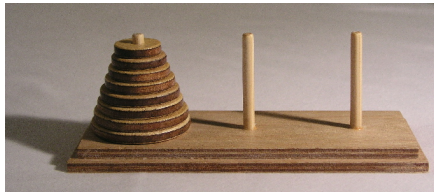
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- ▶ Since 70s/80s: also use computer simulations



Measure capacity to solve complex problems

- ▶ Measure proband's performance
 - ▶ Performance in a round based test scenario
 - ▶ **Tailorshop** developed in the 80s by Dörner
 - ▶ Referenced in many studies and books by now



Measure capacity to solve complex problems

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 - ▶ **Tailorshop** developed in the 80s by Dörner
 - ▶ Referenced in many studies and books by now
- ▶ Collect data from probands:
 - ▶ Quantified emotions: own statements
 - ▶ Standardized tests to classify probands according to groups, e.g., good or poor emotional regulation
 - ▶ Quantified emotions: observation of study leader
 - ▶ Quantified emotions: video analysis



The tailorshop

- ▶ Round based decision making
- ▶ How to produce, distribute, and sell shirts



Manufacturing



Logistics



Sales

- ▶ Goal: maximize profit after 12 months



Hier der Zustand Ihres Ladens am Ende von Monat 0

Flüssigkapital	:	165775	Gesamtkapital (Bilanz)	:	250691
verkaufte Hemden	:	407	Nachfrage (aktuell)	:	767
Rohmaterial: Preis	:	4	Rohmaterial: im Lager	:	16
fertige Hemden im Lager	:	81	50-Hemden-Maschinen	:	10
Arbeiter für 50er	:	8	100-Hemden-Maschinen	:	0
Arbeiter für 100er	:	0	Reparatur & Service	:	1200
Lohn pro Arbeiter	:	1080	Sozialkosten pro Arbeiter	:	50
Preis pro Hemd	:	52	Ausgaben für Werbung	:	2800
Anzahl der Lieferwagen	:	1	Geschäftslage	:	Cityrand
Arbeitszufriedenheit in %:		57.7	Maschinen-Schäden in %:		5.9
Produktionsausfall in %:		0.0			

Maßnahmen für Monat 1

R = Rohmaterial einkaufen	H = Hemdenpreis ändern
W = Kosten für Werbung ändern	A = Arbeiter einstellen oder entlassen
M = Maschinen (ver)kaufen, tauschen	I = Instandhaltung, Reparatur/Service
L = Lohn pro Arbeiter ändern	S = Sozialkosten pro Arbeiter ändern
G = Geschäftslage wechseln	T = Lieferwagen kaufen oder verkaufen
D = Informationen aus der Datenbank	
E = Ende der Eingriffe für diesen Monat	

So what is missing?

- ▶ Main motivation for simple test scenarios
 - ▶ Optimal solution is known
 - ▶ Proband's performance is easy to analyze



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- ▶ More complex scenarios
 - ▶ Optimal solution is NOT known
 - ▶ Performance only comparable among probands
 - ▶ or isolated indices, e.g., advance in overall capital
 - ▶ Hard to say **when** and **what** the wrong decisions were



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- ▶ Is it possible to have a detailed (and correct) analysis?
- ▶ Yes. Need to formulate optimization problem!



Modeling - what was available?

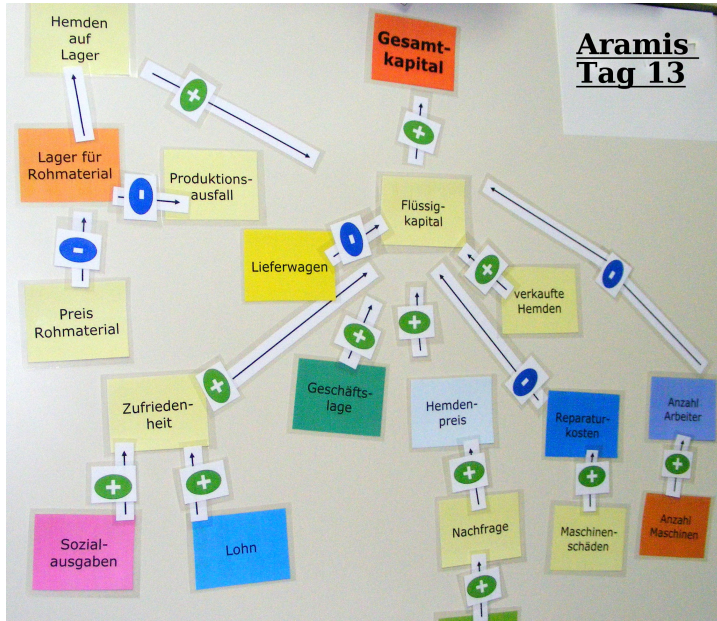
- ▶ Heuristic descriptions
- ▶ GWBasic source code



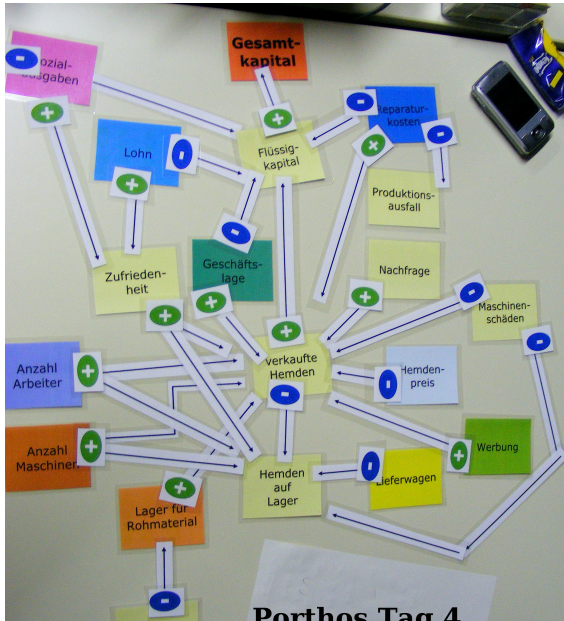
GUI used for tests



GUI used for tests



GUI used for tests



Porthos Tag 4



Available GW Basic source code – extract

```
2650 ZA=.5+((LO-850)/550)+SM/800:IF ZA>ZM THEN:ZA=ZM
2660 SK=SM*(N1+N2):KA=KA-SK
2670 X=A1:IF N1<X THEN:X=N1
2680 Y=A2:IF N2<Y THEN:Y=N2
2690 PM=X*(MA+RND*4-2)+Y*(MA*2+RND*6-3):PM=PM*(ABS(ZA)^.5)
2700 X=PM:IF RL<X THEN:X=RL
2710 PA=X:HL=HL+PA:RL=RL-PA:KA=KA-(PA*1)-(RL*.5)
2720 NA=(NA/2+280)*1.25*2.7181^(-(PH^2)/4250):KA=KA-HL
2730 X=NA:IF HL<X THEN:X=HL
2740 VH=X:HL=HL-VH:KA=KA+VH*PH
2750 KA=KA-WE
2760 X1=WE/5:IF X1>NM THEN:X1=NM
2770 KA=KA-LW*500:X1=X1+LW*100
2780 KA=KA-GL*2000
2790 X=0:IF GL=.5 THEN:X=.1:ELSE IF GL=1 THEN:X=.2
2800 X1=X1+X1*X
2810 NA=X1+(RND*100-50)
2820 RP=2+(RND*6.5)
2830 MA=MA-.1*MA+(RS/(A1+A2*1E-08))*0.017
2840 IF MA>MM THEN:MA=MM
2850 KA=KA-RS
```



Observations

- ▶ Nonlinear

$$2720 \quad NA = (NA/2 + 280) * 1.25 * 2.7181^{-(PH^2)/4250}$$



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```
2720 NA=(NA/2+280)*1.25*2.7181^(-(PH^2)/4250)
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```
2650 ZA=.5+((LO-850)/550)+SM/800:IF ZA>ZM THEN:ZA=ZM
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- ▶ Sometimes variable time k , sometimes already updated

```
2690 PM=X*(MA+RND*4-2)+Y*(MA*2+RND*6-3):PM=PM*(ABS(ZA)^.5)
```

```
2700 X=PM:IF RL<X THEN:X=RL
```

```
2710 PA=X:HL=HL+PA:RL=RL-PA:KA=KA-(PA*1)-(RL*.5)
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Abstract optimization model

- ▶ Dynamic model with discrete time $k = 0 \dots N$



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- ▶ Decisions $u_k = u(k)$ and states $x_k = x(k)$



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to maximize objective function of x_N



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$$\max_{x, u} F(x_N)$$

$$\begin{aligned} \text{s.t.} \quad x_{k+1} &= G(x_k, x_{k+1}, u_k, p, \xi), & k = 0 \dots N-1, \\ 0 &\leq H(x_k, x_{k+1}, u_k, p), & k = 0 \dots N-1, \\ u_k &\in \Omega, & k = 0 \dots N-1. \end{aligned}$$



Control functions u_k

Decision	$low \leq$	u_k	$\leq up$
advertisement	$0 \leq$	WE	$\leq \infty$
shirt price	$10 \leq$	PH	≤ 100
buy raw material	$0 \leq$	ΔRL	$\leq \infty$
workers 50	$-A_1 \leq$	ΔA_1	$\leq \infty$
workers 100	$-A_2 \leq$	ΔA_2	$\leq \infty$
buy machines 50	$0 \leq$	ΔM_1	$\leq \infty$
buy machines 100	$0 \leq$	ΔM_2	$\leq \max(0, MA - 35) \cdot \infty$
sell machines 50	$0 \leq$	δM_1	$\leq M_1$
sell machines 100	$0 \leq$	δM_2	$\leq M_2$
maintenance	$0 \leq$	RS	$\leq \infty$
wages	$850 \leq$	LO	$\leq \infty$
social spenses	$0 \leq$	SM	$\leq \infty$
buy vans	$0 \leq$	ΔLW	$\leq \infty$
sell vans	$0 \leq$	δLW	$\leq LW$
Choose site		GL	$\in \{c, r, v\}$



State variables x_{k+1} and x_k

State	x_{k+1}	$G(x_k, x_{k+1}, u_k, p, \xi)$
machines 50	M_1	$M_1 + \Delta M_1 - \delta M_1$
machines 100	M_2	$M_2 + \Delta M_2 - \delta M_2$
workers 50	A_1	$A_1 + \Delta A_1$
workers 100	A_2	$A_2 + \Delta A_2$
demand	NA	$100\xi - 50$
		$+ (\min(\frac{WE}{5}, NM) + 100LW) \cdot \begin{cases} 1.2 & \text{if } GL = c \\ 1.1 & \text{if } GL = r \\ 1.0 & \text{if } GL = v \end{cases}$
vans	LW	$LW + \Delta LW - \delta LW$
shirts sales	VH	$\min(HL, \frac{5}{4}(\frac{NA}{2} + 280) \cdot 2.7181^{-\frac{PH^2}{4250}})$
shirts stock	HL	$HL + PA - VH$
possible production	PM	$(\min(A_1, M_1)(MA + 4\xi - 2) + \min(A_2, M_2)(2MA + 6\xi - 3)) \cdot ZA ^{\frac{1}{2}}$
actual production	PA	$\min(PM, RL + \Delta RL)$
material price	RP	$2 + 6.5\xi$
material stock	RL	$RL + \Delta RL - PA$
satisfaction	ZA	$\min(ZM, \frac{1}{2} + \frac{LO-850}{550} + \frac{SM}{800})$
machine capacity	MA	$\min(MM, 0.9MA + 0.017 \frac{RS}{M_1 + 10^{-8}M_2})$



State variables: money

$$\begin{aligned}UK &= KA + VH \cdot PH - RP \cdot \Delta RL \\ &\quad - 10000 \Delta M_1 + 8000 \frac{MA}{MM} \delta M_1 - 20000 \Delta M_2 + 16000 \frac{MA}{MM} \delta M_2 \\ &\quad - SK - WE - RS - (A_1 + A_2) \cdot LO \\ &\quad - PA - \frac{1}{2} RL - (HL + PA) \\ &\quad - 10000 \cdot \Delta LW + (8000 - 100k) \cdot \delta LW - 500LW \\ &\quad - \begin{cases} 2000 & \text{if } GL = c \\ 1000 & \text{if } GL = r \\ 500 & \text{if } GL = v \end{cases} \\ KA &= UK \left(1 + \begin{cases} GZ & \text{if } UK \geq 0 \\ SZ & \text{if } UK < 0 \end{cases} \right)\end{aligned}$$

Goal: maximize L_N :

$$\begin{aligned}L &= KA + \frac{MA}{MM} (8000M_1 + 16000M_2) \\ &\quad + (8000 - 100k) \cdot LW + 2RL + 20HL\end{aligned}$$



Fixed initial values x_0 and parameters p

State	x_k	$x_0 =$
machines 50	M_1	10
machines 100	M_2	0
workers 50	A_1	8
workers 100	A_2	0
demand	NA	766.636
material price	RP	3.9936
material stock	RL	16.06787
shirts stock	HL	80.7164
machine capacity	MA	47.04
cash	KA	165774.66
vans	LW	1

Parameter	p	$p =$
maximum demand	NM	900
interest rate	GZ	0.0025
debt rate	SZ	0.0066
maximum machine capacity	MM	50
maximum satisfaction	ZM	1.7



Modeling issues

$$\max_{x,u} F(x_N)$$

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- ▶ More realistic modeling (delays, memory effects, ...)



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- ▶ Random values ξ
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- ▶ Integer decisions
- ▶ $F(\cdot)$, $G(\cdot)$ and $H(\cdot)$ continuously differentiable?
Expressions including `if`, `min`, or `max` are not!



Consistency

- ▶ More realistic model only with new study



Consistency

- ▶ More realistic model only with new study
- ▶ Modelling errors: have to accept and include them

$$MA = \min \left(MM, 0.9MA + 0.017 \frac{RS}{M_1 + 10^{-8}M_2} \right)$$

→ $RS = \epsilon$ optimal



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- ▶ Random values ξ

140 X=RND(-1)

...

2810 NA=X1+(RND*100-50)

Random values ξ can be treated as parameters p !



Integer decisions

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social spenses	$0 \leq$	SM	$\leq \infty$
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Bounds

- ▶ Optimizer's intuition: no bounds on variables
→ unbounded solution



Bounds

- ▶ Optimizer's intuition: no bounds on variables
→ unbounded solution
- ▶ Combination of model error and no bound. Demand

$$NA = a + \left(\min\left(\frac{WE}{5}, NM\right) + 100LW \right) \cdot b$$

enters into number of shirts sold

$$VH = \min(HL, \frac{5}{4} \left(\frac{NA}{2} + 280 \right) \cdot 2.7181^{-\frac{PH^2}{4250}})$$



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- ▶ Need to include bounds – consistency!



Nondifferentiabilities

► $\min \left(ZM, \frac{1}{2} + \frac{LO-850}{550} + \frac{SM}{800} \right)$



Nondifferentiabilities

$$\blacktriangleright \min \left(ZM, \frac{1}{2} + \frac{LO-850}{550} + \frac{SM}{800} \right) \longrightarrow \frac{1}{2} + \frac{LO-850}{550} + \frac{SM}{800} \leq ZM$$



Nondifferentiabilities

- ▶ $\min\left(ZM, \frac{1}{2} + \frac{LO-850}{550} + \frac{SM}{800}\right) \longrightarrow \frac{1}{2} + \frac{LO-850}{550} + \frac{SM}{800} \leq ZM$
- ▶ $\min(PM, RL + \Delta RL) \longrightarrow RL + \Delta RL \leq PM$
- ▶ $\min(HL, \frac{5}{4}\left(\frac{NA}{2} + 280\right) \cdot 2.7181^{-\frac{PH^2}{4250}})$
 $\longrightarrow \frac{5}{4}\left(\frac{NA}{2} + 280\right) \cdot 2.7181^{-\frac{PH^2}{4250}} \leq HL$
- ▶ $\min\left(\frac{WE}{5}, NM\right) \longrightarrow \frac{WE}{5} \leq NM$
- ▶ $\min\left(MM, 0.9MA + 0.017\frac{RS}{M_1+10^{-8}M_2}\right) \longrightarrow$
 $0.9MA + 0.017\frac{RS}{M_1+10^{-8}M_2} \leq MM$
- ▶ $\min(A_1, M_1), \min(A_2, M_2) \longrightarrow A_1 \leq M_1, A_2 \leq M_2$
- ▶ Buy machines (100) only if $MA > 35$:
 $\longrightarrow 0 \leq \Delta M_2 \leq \max(0, MA - 35) \cdot \infty$
 $\longrightarrow MA \geq 36$
- ▶ $KA = UK \left(1 + \begin{cases} GZ & \text{if } UK \geq 0 \\ SZ & \text{if } UK < 0 \end{cases}\right) ?$



Optimization problem

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- ▶ 5 continuous control functions
- ▶ 10 integer control functions



Optimization problem

$$\begin{aligned} \max_{x, u} \quad & F(x_N) \\ \text{s.t.} \quad & x_{k+1} = G(x_k, x_{k+1}, u_k, p), \quad k = 0 \dots N-1, \\ & 0 \leq H(x_k, x_{k+1}, u_k, p), \quad k = 0 \dots N-1, \\ & u_k \in \Omega, \quad k = 0 \dots N-1. \end{aligned}$$

- ▶ 5 continuous control functions
- ▶ 10 integer control functions
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- ▶ 5 continuous control functions
- ▶ 10 integer control functions
- ▶ 17 state functions
- ▶ No uncertainty



Optimization problem

$$\begin{aligned} \max_{x, u} \quad & F(x_N) \\ \text{s.t.} \quad & x_{k+1} = G(x_k, x_{k+1}, u_k, p), \quad k = 0 \dots N-1, \\ & 0 \leq H(x_k, x_{k+1}, u_k, p), \quad k = 0 \dots N-1, \\ & u_k \in \Omega, \quad k = 0 \dots N-1. \end{aligned}$$

- ▶ 5 continuous control functions
- ▶ 10 integer control functions
- ▶ 17 state functions
- ▶ No uncertainty
- ▶ Differentiable



Optimization problem

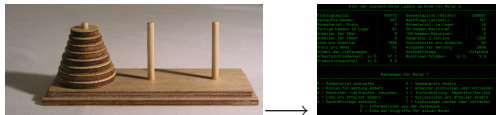
$$\begin{aligned} \max_{x, u} \quad & F(x_N) \\ \text{s.t.} \quad & x_{k+1} = G(x_k, x_{k+1}, u_k, p), \quad k = 0 \dots N-1, \\ & 0 \leq H(x_k, x_{k+1}, u_k, p), \quad k = 0 \dots N-1, \\ & u_k \in \Omega, \quad k = 0 \dots N-1. \end{aligned}$$

- ▶ 5 continuous control functions
- ▶ 10 integer control functions
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- ▶ Mixed-integer Nonlinear Program (MINLP)



Intermediate summary

- ▶ Go from simple test scenarios to complex scenarios

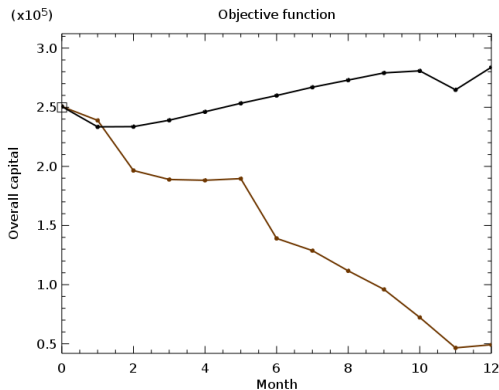


- ▶ Determine month(s) k with **bad** decisions
- ▶ Do not use progress in objective as currently done!
- ▶ Compare optimal solutions at time k and $k + 1$ as measure
- ▶ Optimal solutions = solutions of MINLPs



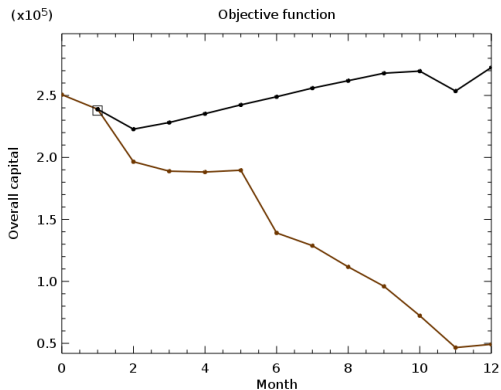
Analysis

- ▶ For every data set
 - ▶ For every month from 0 to 11
 - ▶ Calculate optimal solution for rest of time
 - ▶ Store objective value at end time



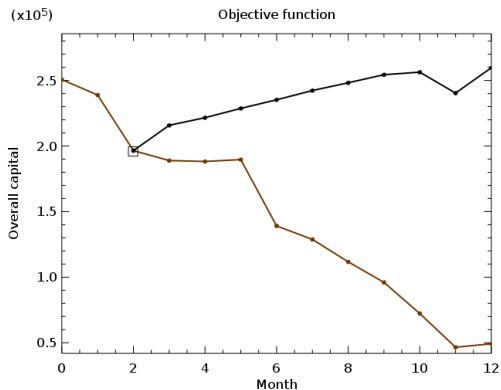
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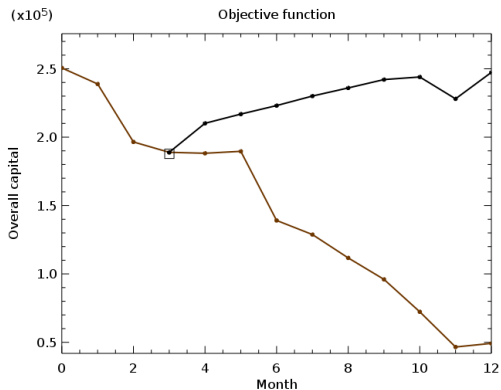
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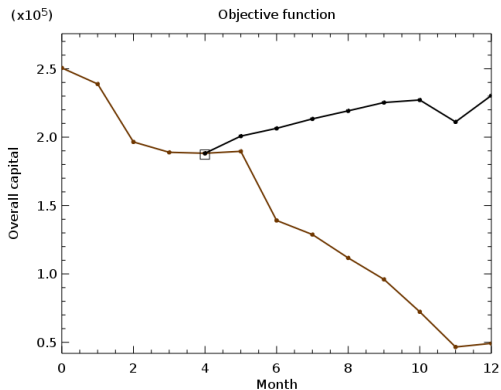
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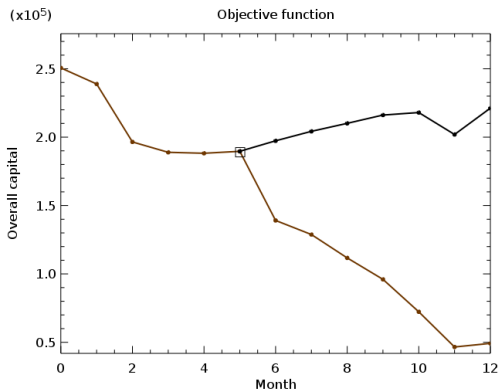
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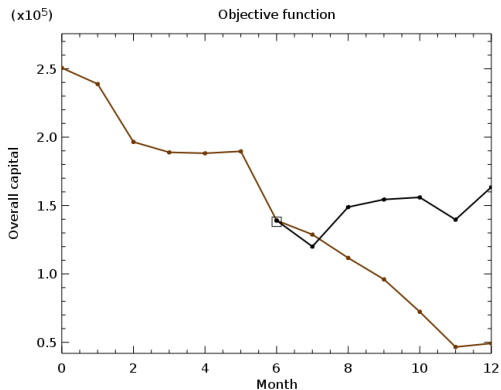
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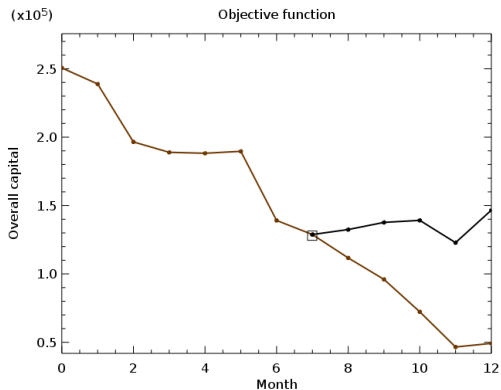
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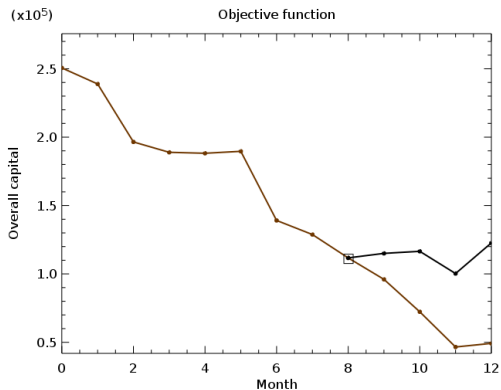
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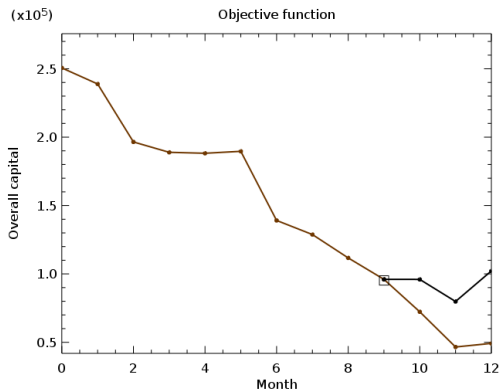
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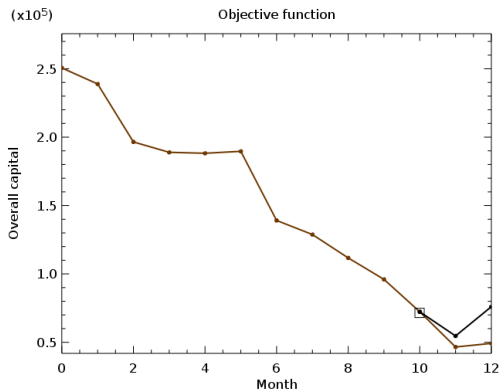
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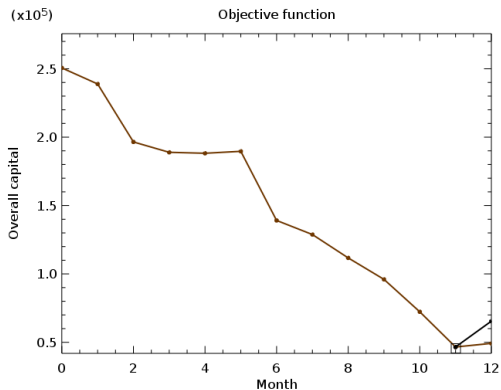
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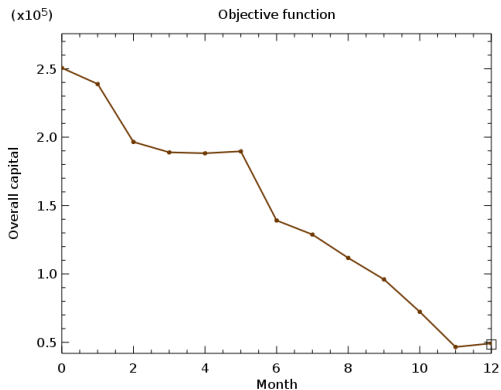
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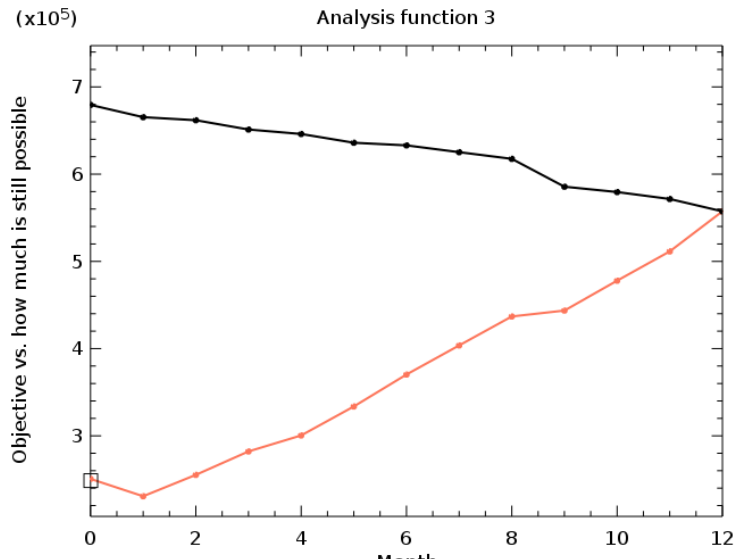


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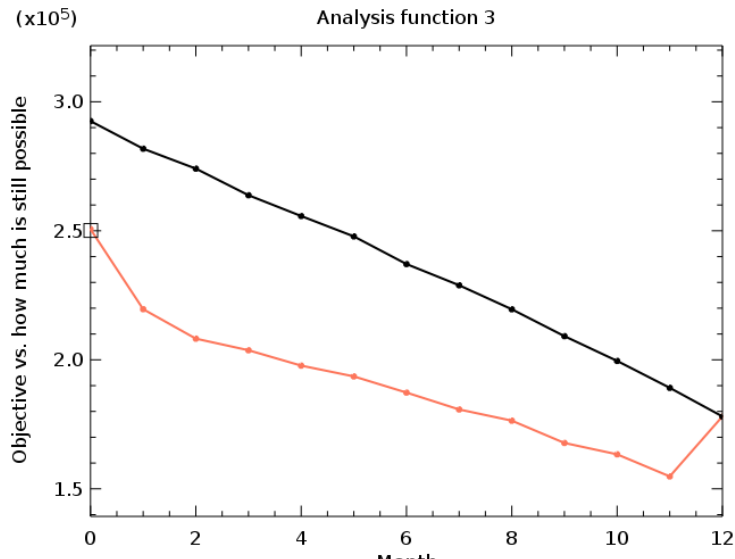
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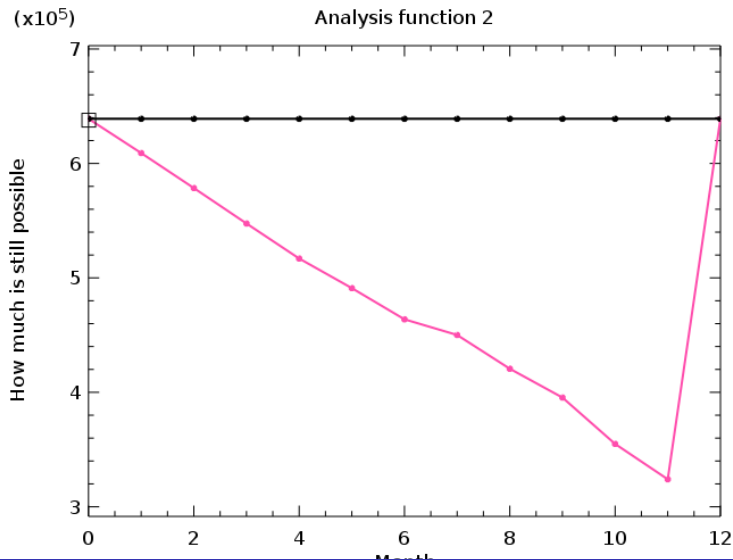
Objective of proband vs. potential (in black)



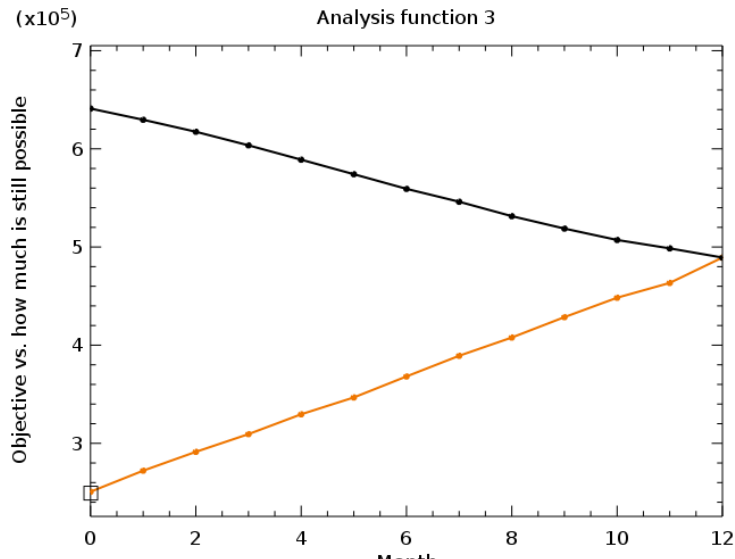
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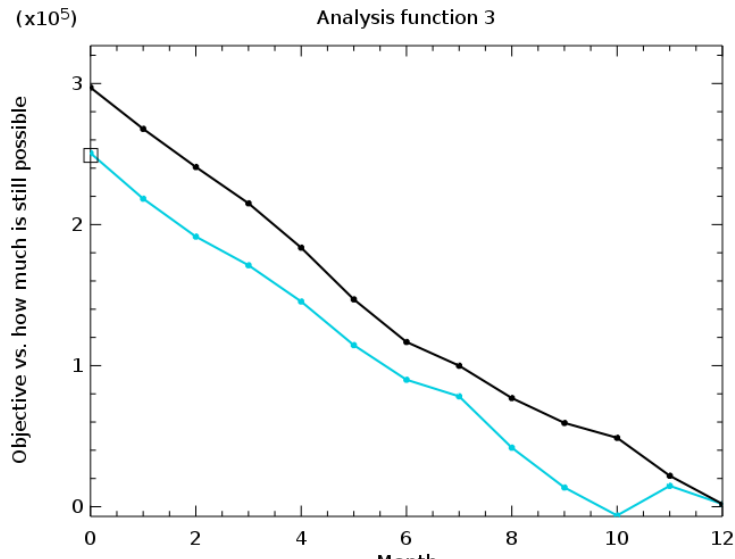
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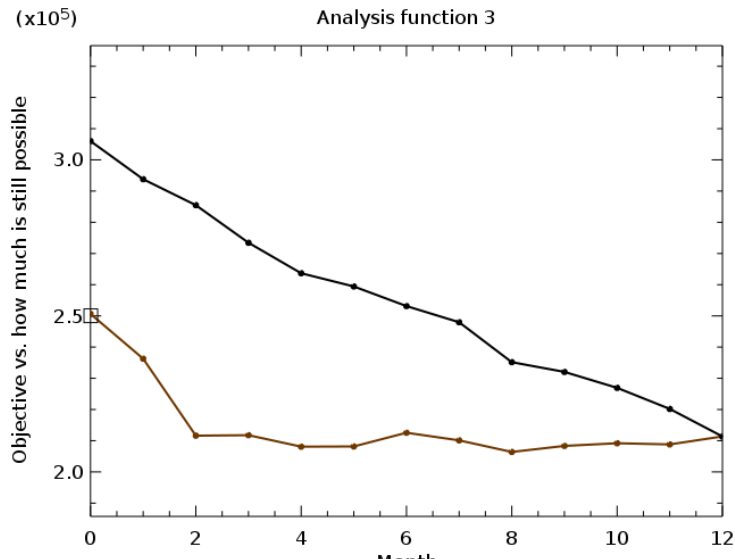
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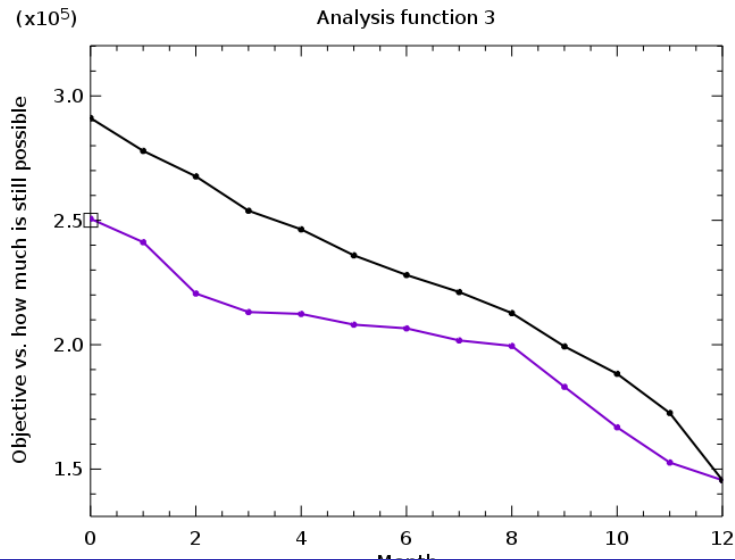
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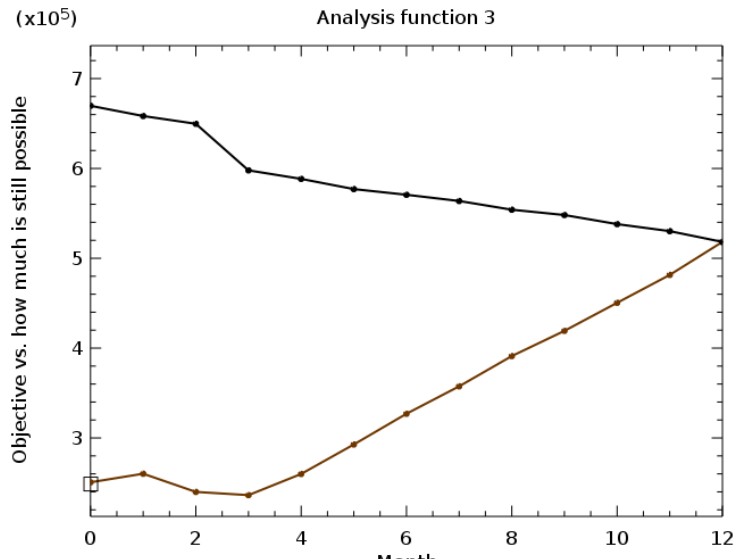
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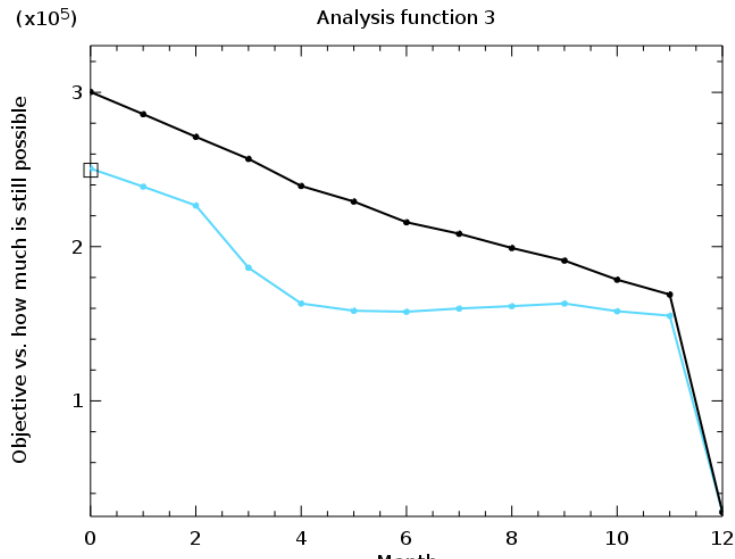
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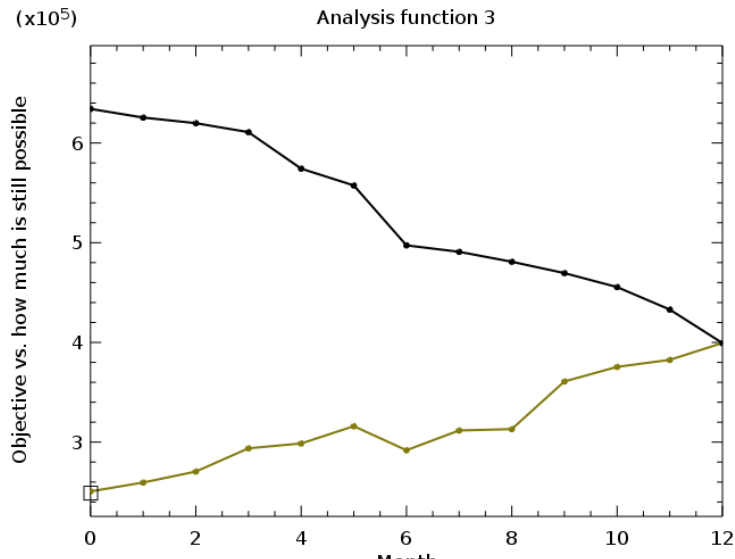
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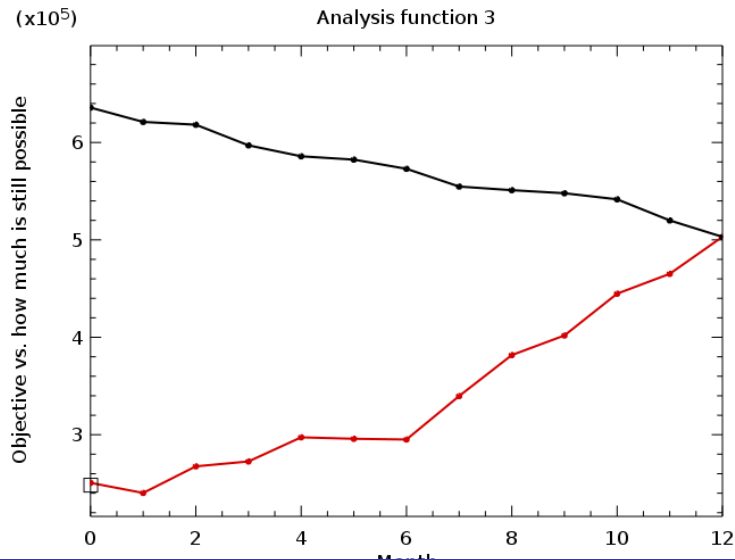
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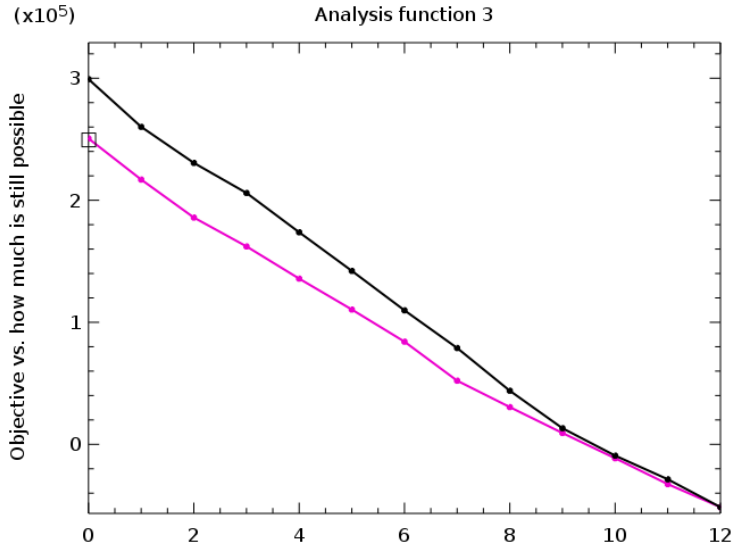
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Further analysis

- ▶ Determine WHICH decision was really bad
- ▶ Can evaluate the derivative
- ▶ No need: already know the optimal solution
 - ▶ Look at $(u^*, x^*) - (u^p, x^p)$



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- ▶ Determine WHICH decision was really bad
- ▶ Can evaluate the derivative
- ▶ No need: already know the optimal solution
 - ▶ Look at $(u^*, x^*) - (u^p, x^p)$
- ▶ Better:
 - ▶ Solve problem from $k + 1$ to N as before
 - ▶ Add constraints $u_{k,i} = u_{k,i}^p$, calculate Lagrange multipliers
 - ▶ Shadow prices: how much does decision i at time k cost?



Solver

- ▶ Modeling done with AMPL
- ▶ Automatization of interfaces



Solver

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- ▶ Automatization of interfaces
- ▶ Structure exploiting interior point method
- ▶ IPOPT (Wächter et al.)
- ▶ Bonmin (Bonami et al.)



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- ▶ Needed to solve $80 \cdot 12$ optimization problems
 - ▶ Runtimes each on notebook
 - ▶ relaxed: < 1 sec.
 - ▶ integer: ≈ 3 min.



Solver

- ▶ Modeling done with AMPL
 - ▶ Automatization of interfaces
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 - ▶ Bonmin (Bonami et al.)
-
- ▶ Needed to solve 80 · 12 optimization problems
 - ▶ Runtimes each on notebook
 - ▶ relaxed: < 1 sec.
 - ▶ integer: \approx 3 min.
 - ▶ Without hotstarts or advanced numerical techniques
 - ▶ No multiple local minima found so far



Conclusions

- ▶ Computer based micro worlds used to understand human complex problem solving
- ▶ Modelled one of the most famous ones (tailorshop) as an optimization problem
- ▶ By solving series of optimization problems get valuable additional information
- ▶ Important: good modelling, exploiting structure



Outlook

- ▶ Apply new analysis tool to interesting test sets
- ▶ Apply statistical tools



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- ▶ Apply statistical tools
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 - ▶ Warmstarts
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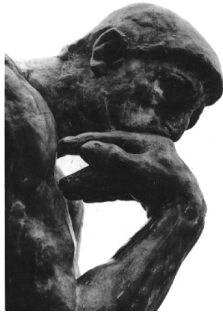
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- ▶ Cite [Joachim Funke](#): *From my point of view this is a sensational breakthrough in psychology. This new analysis tool will revolutionize the research field!*

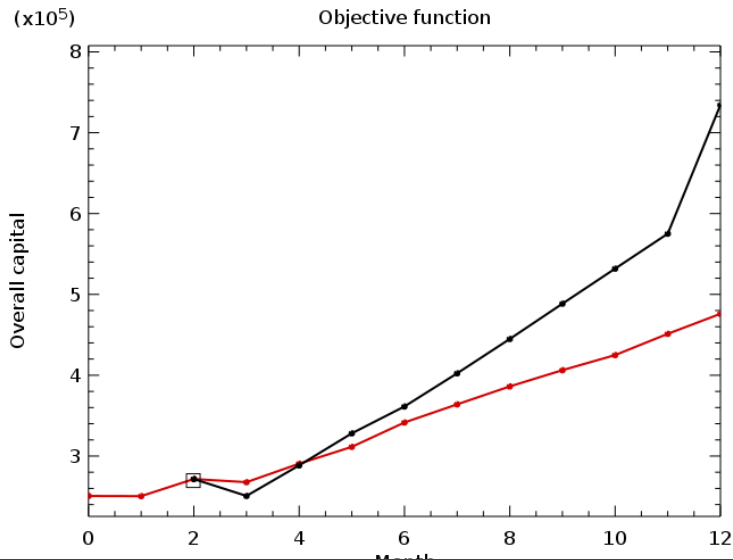


Thank you very much for your attention!

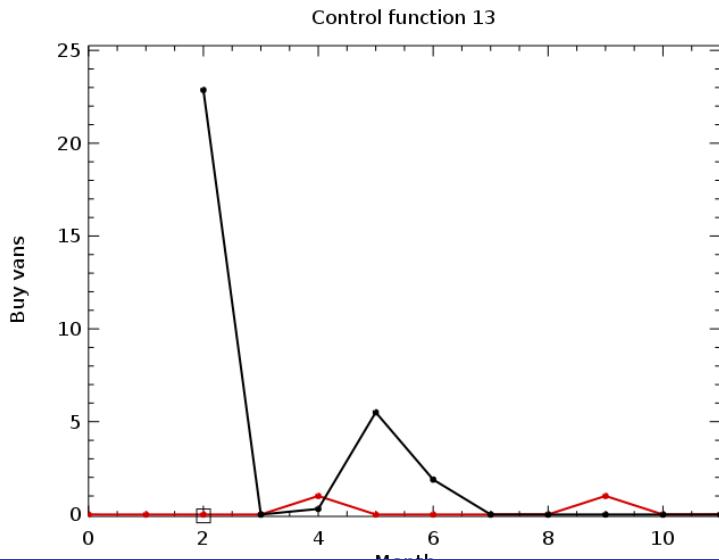
Questions as complex problems for me?



Add constraint: capital ≥ 0



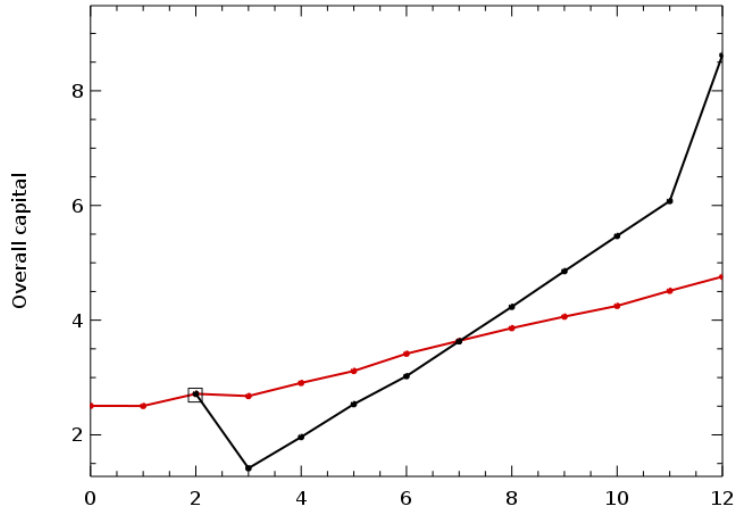
Add constraint: capital ≥ 0



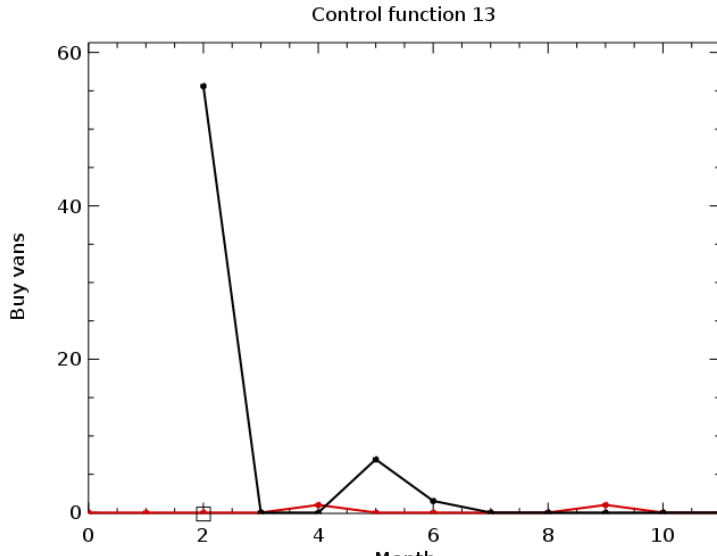
Add constraint: capital \geq min capital of probands

(x10⁵)

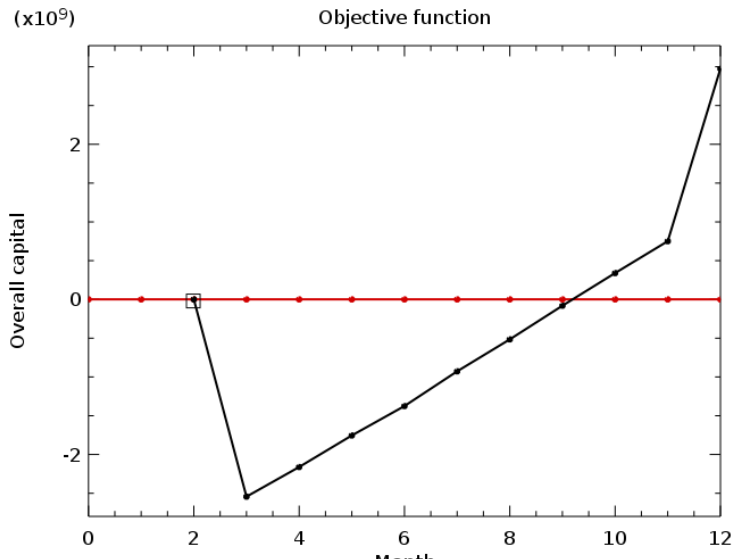
Objective function



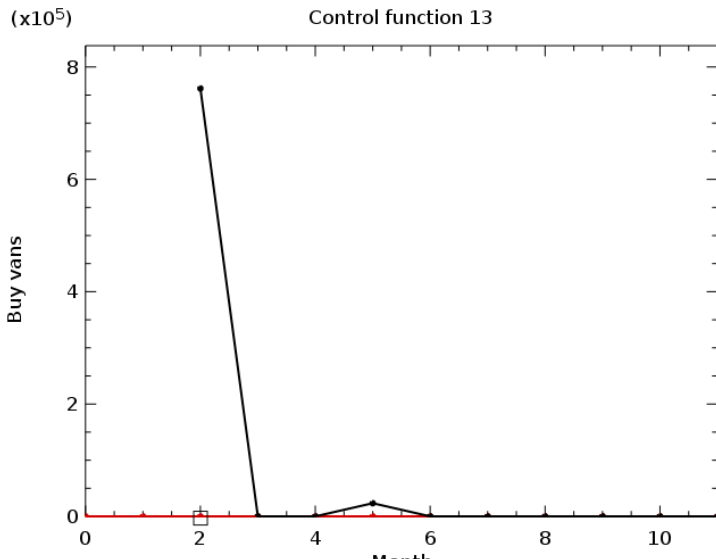
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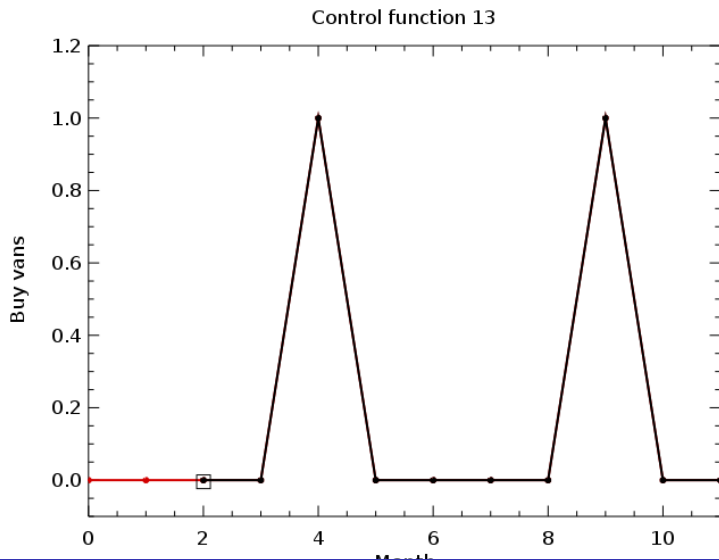
Add constraint: capital $\geq -10^{10}$



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Fix # of vans to proband's choice



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